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January 31, 2019

VIA ELECTRONIC FILING

The Honorable Jocelyn G. Boyd
Chief Clerk / Administrator
Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100
Columbia, SC 29210

RE: Request for Name Change of Carolina Water Service, Inc. to Blue Granite
Water Company – Docket No. 2018-365-WS

Dear Ms. Boyd:

I am writing to provide an update on the compliance of Carolina Water Service, Inc. (the “Company”) with Commission Order No. 2018-791 issued on December 5, 2018 in the above-referenced docket.

In that order, the Commission required that the Company include in its notice to customers the following: (1) a concise statement identifying the reason for name change; (2) the effective date of any changes to the Company’s contact information; (3) the effective date and detail of any changes to how Company employees and/or Contractors will be identified; (4) the effective date of changes to bill forms and an overview of the changes to the bill form; (5) and any changes to bill payment methods. On December 10, 2018, the Company filed with the Commission a revised customer notice that included the information required by Order No. 791. In compliance with that order, the Company’s revised customer notice included the following additions:

We are changing our name to highlight our commitment to serving the communities of South Carolina and to further distinguish our company from Carolina Water Service of North Carolina, which is a separate business entity.

...

Effective January 15, 2019, our domain name and email addresses will change to @bluegranitewaterco.com and our new website will be www.bluegranitewaterco.com; truck decals and facility signs will be changed; and employees will wear new uniforms with the Blue Granite Water Company logo prominently stitched on



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the shirts. Additionally, our new corporate office address will be 130 South Main Street, Suite 800, Greenville, SC 29601.

The company's name change will not impact our customer service phone number ((800)367-4314) or any of our emergency contact numbers. Beginning January 15, 2019, customer bills will be issued with the new name and logo, and payments should be remitted to Blue Granite Water Company at that time; the general bill form, payment methods, and address for bill payments will remain the same.

For the Commission's information, a sample updated bill is included with this filing.

The Commission also required in Order No. 2018-791 that the Company file all permits issued by the South Carolina Department of Health and Environmental Control ("DHEC") authorizing operations under the new name. On December 31, 2018, the Company filed its updated NPDES permits issued by DHEC. DHEC is in the process of updating the Company's numerous drinking water and satellite sewer system permits, and the Company will file these updated permits as soon as they have been issued.

Yours truly,

Frank R. Ellerbe, III

FRE:tch

Enclosure

cc w/enc: Jeffrey M. Nelson, Chief Legal Officer (via email)
Becky Dover, Counsel, SC Dept of Consumer Affairs (via email)
Carri Grube-Lybarker, Counsel, SC Dept of Consumer Affairs (via email)
Catherine Heigel, President (via email)
Michael Cartin, Director, External Affairs and Strategy (via email)



Blue Granite Water Company
Customer Service: (800) 367-4314
Collections: (800) 367-4314
Emergency Phone: (800) 367-4314
www.bluegranitewaterco.com

Bill Date	Account Number	Due Date	Please Pay
01/22/2019		02/18/2019	\$50.39

Name

Primary Phone #

Service Address

Activity Since Last Bill

Previous Balance

Payments received as of 01/22/2019

Balance as of 01/22/2019

\$53.47

-\$53.47

\$0.00

Residential Water Service

Water Base Charge

2,020 gallons at \$10.27 per 1,000 gallons

Safe Drinking Water Act Fee

Total Residential Water Service

\$28.59

\$20.75

\$1.05

\$50.39

Total Amount Due

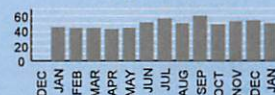
\$50.39

Summary of Service

Meter Reading Meter #
Current 1091730 01/17/2019
Previous 1089710 12/17/2018
Usage 2,020 Gallons
Number of Days: 31
Average Daily Use: 65.16 Gallons
Average Daily Cost: \$1.63
Register Constant: 1

Billing History

in dollars



Consumption History for Water

in GAL



A fee of 1.5% per month will be added if unpaid by the due date. Make check payable to: Blue Granite Water Company.
Rate Schedules are available upon request. Visit www.bluegranitewaterco.com for important account offerings.

Messages

The Company is under the jurisdiction of the PSC. You may contact the ORS at 800-922-1531 with any complaints that remain unresolved after 7 days.



PO Box 160609

Altamonte Springs, FL 32716-0609

Account Number:

Due Date:

02/18/2019

Please Pay:

\$50.39

Amount Paid

Blue Granite Water Company
PO BOX 11025
LEWISTON ME 04243-9476

☐ Address correction requested on back